

FOR PARTICIPANTS OF THE PLUMBERS & STEAMFITTERS LOCAL 47 BENEFIT PLANS GEMGROUP CONTACT LIST

This contact list is to provide easy access to Participants so that you can contact the correct department and employees to better service you.

- All GEMGroup employees' can be reached by email by using the employee's First Initial and Last Name @GEMGroup.com.
- All GEMGroup employees' can also be reached by telephone by dialing the phone numbers noted below and entering their extension when prompted.

Location	Pittsburgh
Street Address	3 Gateway Center, 401 Liberty Ave. Ste 1200
City, State, Zip	Pittsburgh, PA 15222-1024
Telephone	412-471-2885/1-800-242-8923

WELFARE FUND

CLAIMS/ELIGIBILITY DEPARTMENT	EMPLOYEE	EXTENSION	SUPERVISOR	EXTENSION
MRA Claims Processing	Chris Tatka	708	Lisa Friday	700
Weekly Disability Claims Processing	Kathy Emmerich	751	Lisa Friday	700
Eligibility Inquiries	Ruth Isaac	721	Debbie Kawalich	701
Life Insurance Inquiries	Stacey Robinson	753	Lisa Friday	700
HIPPA Privacy Officer	Angela Docherty	704	Lisa Friday	700
Fax Number	(412) 395-0002			

Highmark BCBS PPO Blue and 65 Special Coverage Customer Service	Prescription Drug Benefit Manager Express Scripts, Inc. (formally NPA)	Highmark BCBS FreedomBlue Medicare PPO Customer Service	Advantra Medicare PPO Customer Service	Freedom Blue Medco Customer Service Medicare Eligible Participants
1-800-241-5704	1-800-451-6245	1-866-306-1061	1-800-290-0190	1-800-654-4390

RETIREMENT/PENSION FUND

RETIREMENT/PENSION DEPARTMENT	EMPLOYEE	EXTENSION	SUPERVISOR	EXTENSION
Loan/Withdrawal/Applications/Questions	Billy Clair	759	Debbie Kawalich	701
Retirement Voice Response Unit (VRU)	412-471-2720 1-888-760-0101			
GEMGroup's Web-Site	www.gemgrouppl.com			
Fax Number	(412) 471-0944			

TRANSMITTAL/ACCOUNTING DEPARTMENT	EMPLOYEE	EXTENSION	SUPERVISOR	EXTENSION
Employer Remittance Reports	Missy Zygmuncik	628	Jennifer Ebitz	626
Loan/Personal Contribution Payments	Ellen Bealles	616	Christopher Schnupp	609
Accounting	Ed Kennedy	618	Christopher Schnupp	609
Fax Number	(412) 471-2891			